

Email: [buckskinheights@groups.io](mailto:buckskinheights@groups.io)  
 Web: [groups.io/g/buckskinheights](https://groups.io/g/buckskinheights)

# How to communicate using GroupsIO

**NOTE: Only BH residents who have signed up for GroupsIO can use these tools and features:**

- [Sign up for GroupsIO](#)
- [Send general interest messages](#)
- [Send an EMERGENCY SPECIAL NOTICE EMAIL\\* to everyone](#)
- [Set up my GroupsIO account and password](#)
- [Set my email delivery preferences in GroupsIO](#)
- [Receive GroupsIO text messages on my cell phone](#)
- [Add a #hashtag to a message](#)
- [Add an identifying signature to my messages](#)
- [Spellchecking my messages](#)

**\*EMERGENCY SPECIAL NOTICES:** Buckskin Heights GroupsIO is specifically configured to function as an effective EMERGENCY COMMUNICATION SYSTEM. In an emergency, you can GO ONLINE to send a SPECIAL NOTICE from the website to all other members. Special notices are sent and received by each member immediately, overriding individual members email preferences. Please USE THE SPECIAL NOTICE FEATURE ONLY FOR IMPORTANT MESSAGES so your neighbors aren't overwhelmed with emails. Individuals using special notices inappropriately will be barred from this feature.

**HOW TO SIGN-UP FOR GroupsIO:** [\[Back to Menu\]](#)

1. Email [Buckskinheights@gmail.com](mailto:Buckskinheights@gmail.com) and request an invitation to join GroupsIO. You may also request that family members, caregivers, etc be invited by email to join GroupsIO system.

2. To get text messages from GroupsIO, include your cell phone's email address in your request – if you do not know your cell phone's email address, [see below](#) for instructions on how to discover it.
3. You will get an email (and/or text message) invitation back from GroupsIO. The invitation is time-sensitive, so respond ASAP.
4. Set up your account(s) ([see below](#)) and begin to explore GroupsIO tools and features.

**HOW TO SEND A MESSAGE TO MEMBERS OF GroupsIO:** [\[Back to Menu\]](#)

There are two ways to send a message to your neighbors in GroupsIO:

1. From your personal email account to [Buckskinheights@groups.io](mailto:Buckskinheights@groups.io) for non-emergency general interest email – no religious, political or commercial content, please. The GroupsIO site then forwards messages to all members according to their email preferences.

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2. By logging to the GroupsIO website at [groups.io/g/buckskinheights](https://groups.io/g/buckskinheights) with your user name and password ([see how to setup below](#)).
  - Click on “New Topic” on the left side menu. A blank email form will appear.
  - **TO SEND AN EMERGENCY SPECIAL NOTICE\*** email immediately to all, type in your message and check “Send this message as a special notice.” [\[Back to Menu\]](#)
  - To send a non-emergency email, type in your general interest message. Do not check “Send this message as a special notice.”

## HOW TO SET UP YOUR GroupsIO ACCOUNT(S) AND PASSWORD(S): [\[Back to Menu\]](#)

When you receive your email invitation to join GroupsIO, reply or click on the link to accept the invitation. Then – or any time after – go to the GroupsIO website at [groups.io/g/buckskinheights](http://groups.io/g/buckskinheights) to choose a password for your online account. Click on “Log In” in the upper right to view the screen below. Then click on “Email me a link to log in.”

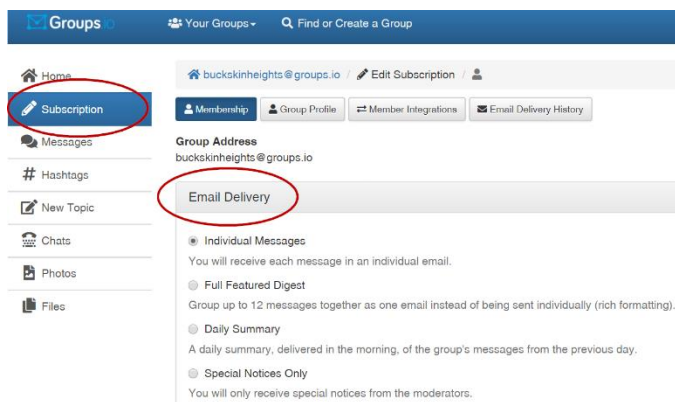


The screenshot shows the GroupsIO login interface. At the top right, there are links for 'Help', 'Log In', and 'Sign Up'. The 'Log In' link is circled in red with an arrow pointing to it. Below this is a 'Please Log In' section with fields for 'Email Address' and 'Password'. A 'Log In' button is present. Below that, there is a section 'Or You Can' with three options: 'Email me a link to log in' (circled in red with an arrow), 'Log in with Facebook', and 'Log in with Google'.

You will get a follow-up email with directions about how to set your password. Note that if you have both email and cell phone text accounts, you must sign in and choose a password for each account to activate them.

## HOW TO SET YOUR GroupsIO EMAIL PREFERENCES: [\[Back to Menu\]](#)

Once you are in your online account, click on the “SUBSCRIPTIONS” link on the left side menu:



The screenshot shows the GroupsIO 'Subscription' page for the group 'buckskinheights@groups.io'. The left sidebar has a 'Subscription' link circled in red. The main content area shows 'Email Delivery' options, with the 'Email Delivery' section circled in red. The options are: Individual Messages (selected), Full Featured Digest, Daily Summary, and Special Notices Only.

You will see four “EMAIL DELIVERY” options for receiving emails from your neighbors. Choose and save your preference. Remember that because this system is set up to function effectively in an emergency, you will immediately get special notices sent by your neighbors, no matter which delivery option you choose for communications of everyday general interest. [\[Back to Menu\]](#)

## HOW TO GET GroupsIO MESSAGES ON YOUR CELL PHONE: [\[Back to Menu\]](#)

Email [Buckskinheights@gmail.com](mailto:Buckskinheights@gmail.com) with your cell phone’s email address to request an invitation to join GroupsIO on your cell phone (in addition to your regular email account).

If you know your cell phone carrier:

- AT&T: [number@txt.att.net](mailto:number@txt.att.net) (SMS), [number@mms.att.net](mailto:number@mms.att.net) (MMS)
- T-Mobile: [number@tmomail.net](mailto:number@tmomail.net) (SMS & MMS)
- Verizon: [number@vtext.com](mailto:number@vtext.com) (SMS), [number@vzwpx.com](mailto:number@vzwpx.com) (MMS)
- Sprint: [number@messaging.sprintpcs.com](mailto:number@messaging.sprintpcs.com) (SMS), [number@pm.sprint.com](mailto:number@pm.sprint.com) (MMS)
- Virgin Mobile: [number@vmobl.com](mailto:number@vmobl.com) (SMS), [number@vmpix.com](mailto:number@vmpix.com) (MMS)
- Tracfone: [number@mmst5.tracfone.com](mailto:number@mmst5.tracfone.com) (MMS)
- Metro PCS: [number@mymetropcs.com](mailto:number@mymetropcs.com) (SMS & MMS)
- Boost Mobile: [number@sms.myboostmobile.com](mailto:number@sms.myboostmobile.com) (SMS), [number@myboostmobile.com](mailto:number@myboostmobile.com) (MMS)
- Cricket: [number@sms.cricketwireless.net](mailto:number@sms.cricketwireless.net) (SMS), [number@mms.cricketwireless.net](mailto:number@mms.cricketwireless.net) (MMS)
- Republic Wireless: [number@text.republicwireless.com](mailto:number@text.republicwireless.com) (SMS)
- Google Fi (Project Fi): [number@msg.fi.google.com](mailto:number@msg.fi.google.com) (SMS & MMS)
- U.S. Cellular: [number@email.uscc.net](mailto:number@email.uscc.net) (SMS), [number@mms.uscc.net](mailto:number@mms.uscc.net) (MMS)
- Ting: [number@message.ting.com](mailto:number@message.ting.com)
- Consumer Cellular: [number@mailmymobile.net](mailto:number@mailmymobile.net)
- C-Spire: [number@cspire1.com](mailto:number@cspire1.com)
- Page Plus: [number@vtext.com](mailto:number@vtext.com)

----- OR -----

If you are not sure of your cell phone carrier:

- Open the text message app on your cell phone.
- Send a test message to your regular email address.
- Go to your email account and look for the message from your cell phone. Click on “reply.” Your cell phone email address will be displayed in the “To” field.

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## **HOW TO ADD A #HASHTAG TO A GroupsIO**

**MESSAGE:** [\[Back to Menu\]](#)

Simply type your new #hashtag into the SUBJECT line of a new message. (This does not work when replying to an existing message.)

## **HOW TO ADD AN IDENTIFYING SIGNATURE ON**

**MY GroupsIO MESSAGES:** [\[Back to Menu\]](#)

Click on “Subscription” on the left menu. Scroll down to the “Signature” section to add your signature to the footer of each message you send.

**SPELLCHECKING MY MESSAGES:** [\[Back to Menu\]](#)

There is no internal spellchecker in GroupsIO, but the spellchecker on your computer/tablet/phone should work within each message to alert you to errors.